

To:- Mr. Arthur Jackson,  
Affordable Solar Energy Ltd.,  
Technology House,  
Haven Road,  
Colchester,  
CO2 8HT.

Baker,  
18b Lane  
Horsham,  
West Sussex, RH

23 October 2011

Dear Mr. Jackson,

**Subject:- Installation of PV Solar Energy System.**  
**Customer Order Number -**

Thank you for the opportunity of writing to you to express my sincere thanks for the way in which your Company have handled all aspects of the above Order from initial enquiry to final installation and commissioning of the system in early October.

Your Marketing Consultant who first visited to discuss the benefits of solar PV micro generation was very helpful in providing the necessary information. As a newcomer to this technology, I felt that after this I was able to make a very informed view on whether to proceed from what I judged to be a very unbiased presentation.

The subsequent survey by your Surveyor was also carried out in a very professional way witnessed by the fact that at installation, all panel configuration and electrical circuitry went without a hitch in accordance with his prepared detailed scheme layout.

When it came to the day of installation, I have nothing but praise for the way your Roofing Crew installed the eight solar panels on the roof with the minimum of fuss or disruption.

I was particularly impressed by your Electrician who worked throughout the day to install the circuitry of the various control systems inside the house to connect the system to the grid. When he finished his work, it was so tidy and carefully planned that it was barely noticeable – well done!

Now some two weeks into operating the system, judging by the power generated so far, it looks as if it will comfortably live up to your projections forecast.

I will certainly recommend the Company should any of my friends and colleagues wish to pursue this technology as I have done.

I already expect to be able to confirm my first customer referral shortly.

Yours sincerely,



Baker.