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Dear Sirs,

Reference Installation

Your company came to our house on the 16<sup>th</sup> March 2011 to install the panels on our roof to generate electricity. I am writing to commend to you the team that carried out the installation and your staff who handled the paperwork involved.

We have had the panels for nearly two months now and have found them to be exactly as described "On the Tin". The equipment is working superbly and the indicators that you have installed show exactly what we are producing every day. It's nice to think we are now adding to the system instead of taking away.

I have spoken to some of our friends and several of them have expressed an interest in the product, so I have passed your details to them.

Once again many thanks for your service and support.

Yours sincerely



John