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Higham Ferrers

12 June 2011

Affordable Solar Energy

Dear Sirs,

Re: Order 2.6 Kwh Photovoltaic System

Having been interested in this technology for some time we were recommended to your company by friends who had a system installed during last year. After looking at several options we selected your company due to both the original recommendation but also because the initial sales presentation, was clear, thorough and not a typical 'high pressure sales pitch'.

When we ordered in May we were keen to get a quick installation to suit my wife's school holiday. You managed to arrange this with commendable ease. The survey and a resulting upgrade to the order were fitted in along with the complete installation in just over two weeks, within the school holiday.

The fitting was completed within one day, with the installation team working well to achieve this. It is fair to say that we did have a couple issues after completion, but these were basic individual human errors which were resolved within two days of my reporting them. As an industrial quality manager/engineer I understand that errors happen occasionally but find your prompt efficient response to them commendable.

With regard to system performance it is obviously early days but we have had a very good start. There have times when the 2.6 system has been generating over 2.5 units which seems to be a very good sign. In addition we have recorded average daily results of 12.5 units along with an electricity usage from the main meter dropping off by about 30%.

We are, of course, now looking forward to the returns over the years to come, while still managing to support the environment. We would like to thank you for your teams efforts in making this possible.

Yours faithfully



Sutton