

Customer order - _____

Dear Sirs,

I write to confirm completion of our PV installation last Friday. As our solar panels were going in the garden rather than on the roof the ground works were prepared in advance, the gravel finish complementing the nearby old farm buildings nicely.

The install itself went very smoothly, taking the 2 man team just over a day and a half from start to finish. It was satisfying to see the system connected under clear blue June skies, generating close to its maximum expected output. We won't hold you responsible for wet weekend since.

The installation team were polite and efficient, and tidied up well after themselves. They discussed the installation and positioning with us in advance and talked us through the system set up as the final part of commissioning.

I guess we are at the beginning of a revolution in domestic renewable energy generation with the new feed in tariff incentives, and we wish you well as a company with your role in that.

Yours sincerely,

A handwritten signature in black ink, consisting of a stylized 'T' followed by a large, flowing 'eal'.

Teal