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27/07/10

Affordable Solar Energy Ltd
6 King Edward Quay
The Hythe
Colchester CO2 8JB

Dear Tara Maile

Re: Customer Order Number -

I apologise for taking so long to write this letter. Life has been somewhat busy!

Our whole relationship with Affordable Solar Energy has been a pleasure. Whether on the telephone or face-to-face, everyone we have had dealings with have been very pleasant and helpful.

Throughout we were kept fully informed. Time schedules were kept to; the site was left tidy; the men involved in the installation were all pleasant, tidy and above all efficient.

We are completely satisfied and will recommend your company to whoever we can.

We look forward to receiving the instruction manual for our system as soon as it is available.

We are also awaiting a yellow scented ~~rose~~ hybrid tea rose from the scaffolding company to replace the one they damaged irreparably. We would be grateful if you would follow that up for us. Our attempts have failed.

Yours sincerely

Gabrielle

Robert

Gabrielle and Robert